

# Payment Integrity

## Comprehensive Cost Containment

Our clinical expertise and service-first approach to comprehensive claim reviews ensure claim accuracy and industry leading savings.

### Superior Payment Integrity Solution

We take a service-first approach to our clinical reviews to ensure accuracy in billing and fair payments. Using our extensive cost containment experience and clinical expertise, we conduct the reviews in accordance with industry standard guidelines and evaluate every line item to identify and eliminate errors or inconsistencies and ensure claims are paid accurately the first time.

Our comprehensive process manages claims during the review stage, as well as through payment, resolution, and appeals. Simply by leveraging our pre-payment reviews for healthcare services already rendered, you can see incredible savings.

### Why are Clean Claim Reviews Important?

*The error rate per claim is greater than 10% and 100% of inpatient claims have billing errors - making claim reviews paramount.*

Our clinical reviews are completed by registered nurses to ensure each billed line item, including routine supplies and services, pharmacy charges, laboratory, level of care, and implants are correct. This detailed review removes erroneous line items and verifies billing accuracy. The clean claim review process identifies errors on the claim which cannot be balance-billed to the member and may also help reduce stop-loss premiums.

Clean claim reviews can be implemented in tandem with a reference-based pricing reimbursement model, but they can also be used as a standalone service. In a network setting, clean claim reviews are essential for reducing high-dollar catastrophic inpatient claims spend.

### Which Claims are Applicable for Review?

Unpaid or partially paid claims, in network or out-of-network claims, billed charges greater than \$100,000 or claims that exceed an outlier threshold can all be reviewed.

### Payment Integrity

#### Pre-Payment

Clean Claim Review /  
Itemized Bill Review

Greater than 10% savings  
on each claim

Reviews completed within  
5-7 business days

Full support through dispute  
and appeal resolution

No balance billing

#### 6 Degrees Health Claim Reviews Year to Date

Achieved Savings Per Claim

**20%**

Savings Per Health Plan

**+\$100M**