

## ID Card for RBP Plans

Content and design for the Member ID Card can vary, depending on the plan structure and how call flow is directed for Member support calls. We find members and providers have a better experience when phone calls are directed through one point of contact. Fewer phone numbers on the ID Card lend to less confusion and potential frustration caused by multiple calls needed for simple questions. However, if 6 Degrees Health will be the first line of support for member issues, our phone number can be included on the ID Card.

The card structure is determined by the needs of the Plan and TPA. 6 Degrees Health does not require our logo, phone number, or any other information be on the card; however, having our logo on the card does help when a member is accessing a provider with whom we have a direct contract. If our info will be included on the ID Card, please see the options below.

**6 Degrees Health Patient Support Services line:**  
888-615-6398

### Dedicated Plan Landing Page:

If desired, we can create a landing page on our website, which contains a description of the plan structure and basic reimbursement information. The page url can be placed on the ID Card, enabling providers to view the information prior to rendering services.

### Optional language to add to the ID Card:

“This is an open access health plan, which does not restrict member access to providers based on network affiliation. Members are responsible for the appropriate copay at the time of service, and claims should be processed through [TPA]. For additional information, please contact [TPA/MM] at [PHONE].”

### 6 Degrees Health Logos:

We have two logo options, depending on your needs. Click below to download.



*Must use Adobe PDF Reader to open the files. If you cannot use Adobe, you can copy the files or contact us, and we will email the full files.*