



Reference Based Pricing Implementation

6 Degrees Health Contact List

Neal Franzer | Vice President

Primary Contact and Implementation Project Manager

P: 503-640-9933, x1107

E: nealfranzer@6degreeshealth.com

Heath Potter | Senior Vice President

Sales and Marketing

P: 503-640-9933, x1102

E: heathpotter@6degreeshealth.com

Chris Henderson | Claims Manager

Supervisor of Claims Repricing Team

P: 503-640-9933, x1401

E: chrishenderson@6degreeshealth.com

Rob Archibald | Chief Technology Officer

Electronic Data Interchange (EDI)

P: 503-640-9933, x1113

E: robarchibald@6degreeshealth.com

Brian Miller | Account Manager

Patient Support Services and Post-Live Support

P: 503-640-9933, x1451

E: brianmiller@6degreeshealth.com

6 Degrees Health Patient Support Services

Provider access issues or questions
Provider appeals or balance bills

Email: pss@6degreeshealth.com

Phone: (888) 615-6398

Fax: (503) 616-7174

Hours: Monday – Friday
7:00am – 4:00pm PST
(10:00am – 7:00pm EST)

Please Provide:

- Member name
- ID number
- Plan Name (employer)
- Date of Birth
- Contact Information
- Address, Phone, & Email

Procedure for Manual Claim Repricing:

Please send claims via secure email to rbpclaims@6degreeshealth.com. A manual repricing sheet will be returned via secure email.

For end-of-year stoploss claims, please indicate the required turnaround time to meet payment deadlines. For very tight timelines, please follow-up with a phone call to ensure that the claim is addressed immediately